



Our Covid-19 Response

Here are some of the key measures we're putting into place as we put our full pandemic plan into action in light of the Government's announcement to move New Zealand to a level-4 response in order to protect us from the spread of COVID-19.

Clinical Service

We are still providing the best possible support and care to our patients and their whanau. We promise we will keep those of you in our care informed about what we're doing.

Here is a brief summary about some of the changes we've made:

- We will call all patients prior to our team visiting. We'll be asking questions about their current health status and of those living with them.
- We will be reducing the number of face to face visits, and only visiting those who really need it.
- We are introducing video calls so that we can continue to interact face to face without risking the health of patients, whanau, and our staff.
- We are increasing the number of telephone calls to patients.
- Our clinical staff are refreshing their training around using personal protective equipment (PPE).
- Our loan equipment to improve patient's quality of life has always been carefully cleaned and sanitised. We are stepping this up a notch.
- Our staff are a priority group for the flu vaccine and we are making sure they get that as quickly as possible.
- We have postponed all volunteer-based patient services including Hospice Songster, Patient Support, and Biographies.

- The safety of our staff is critical if we are to continue giving necessary Hospice care. Please follow the Government's guidelines. You will be directly helping some of the most vulnerable people in our community.

Hospice Office – Hospital Grounds

We have closed our Hospice office. Please do not visit our premises. All support staff are working from home. If you need to get in contact, please email, or call us on 06 869 0552.

Hospice Shop

Our charity shop at 66 Peel Street is now closed for the foreseeable future. We are no longer accepting donations. Please continue to put aside your good quality donations and bring them in when we reopen.

Thank you all for being such loyal supporters and donors of the shop. We know many of you are regular customers and we look forward to having you back in store in the future

Volunteers

Many of you will be part of our over 200 strong volunteer network. We have postponed all existing volunteer activities at this stage. Some of our wonderful volunteers are in the at-risk categories being over 70 years of age so we're looking out for them too.

Fundraising

All upcoming events have been cancelled or postponed. However, we still urgently need your support. We rely on over \$350,000 dollars in fundraising every year to support the work we do. With the closure of our shop and cancellation of our major fundraising events, we need your help. If you can give, please support us with a donation here.

**Me mahi tahi tatou mo te oranga o te katoa
We should work together for the wellbeing of everyone**

Thank you so much for your ongoing support of Hospice Tairawhiti and of each other.

For more information on Covid-19 please visit covid19.govt.nz.



Life after COVID-19

Win a Deluxe Weekend away with our Air New Zealand mystery weekend raffle.

With everyone confined to their homes, we invite you to see the light at the end of the tunnel by purchasing a \$20 raffle ticket to win Air NZ Two Night Deluxe Mystery Break' valued at over \$1,200 and donated by the Atkinson Family Trust.

You can purchase your tickets at hospicetairawhiti.org.nz/win or by transferring \$20 to Hospice Tairawhiti 03-0638-0382167-00 and emailing your details to admin@hospice-tairawhiti.org.nz. We will confirm via email with your raffle number allocations.



**Click here for more information
hospicetairawhiti.org.nz/win**

The winner will be drawn after Hospice awareness week on Monday 25 May. The prize is valid for twelve months. Only 500 tickets are available, so grab yours today. All proceeds from this raffle will go towards the New Building Fund.



Volunteer Profile: Ngareta Rangihuna – Loves to sing

With nearly 1,500 Hospice Tairawhiti Songster performances under the belt, Ngareta loves to sing. Touring age residential homes with the lovely singing ladies as she refers to them, is happiness to her. Her delight comes from seeing the residents joining in, smiling and enjoying themselves.

Talent scouted by Betty Stephen over eight years ago during an exercise class at the YMCA she thinks the world of our songsters coordinator. She speaks of the work Betty does in awe, organising the songs and her dedication to supporting the group.

Ngareta saw firsthand the work that Hospice Tairawhiti nurses do when they cared for her sister who had terminal breast cancer in 2011. She acknowledges the great work Hospice does in the community and is proud to be supporting our work in bringing enjoyment to the Aged Residents Community. 🙌

If you would like to see how impressive the songsters are follow this link to see them in action.



Staff Profile: Linda Hauraki appointed to Age Residential Care (ARC) Liaison



We are excited to announce that Linda, our Community Hospice Nurse Team Leader, has started her new role as ARC Liaison. In her new position, she will support the Aged Residential Community Care teams by sharing the Hospice's specialist knowledge and experience. This will be a change from dealing directly with referred hospice patients, to working alongside the nursing and leadership teams of all the ARC facilities in Gisborne Tairawhiti.

As ARC Liaison, Linda will be in the position to advise on symptom management for palliative patients that are not under the Hospice service. Once the symptoms are relieved, they can return to the care and treatment from their usual medical service provider.

Prior to her many years of service at Hospice Tairawhiti Linda came from a background of aged care nursing; she describes her comprehension of the hospice services and palliative care, before joining the hospice team, as been only 10 per cent of what Hospice Tairawhiti does. She is excited to be able to drive this knowledge and expertise, raising the best practice standard of care into the age residential community of Gisborne. 🙌

Please watch this video to hear from Linda about her new role.



We are Hiring Community Nurse Team Leader

As Linda has moved into the ARC Liaison Role, we now have the difficult job of replacing her as Community Nurse Team Leader. If you know of anyone who would be interested in this role, please share the details about the vacancy which can be found on our website.

Above and Beyond

Alison Fallwasser, a talented and creative seamstress, was recognised for going Above and Beyond in February for upcycling donated curtain fabric and material samples into amazing bags, as pictured below. The bags are available for sale at our hospice shop.

Below Alison (right) is with Volunteer Coordinator Jane Kibble (left) receiving a gift card for Ormond Road Café. 🍷



Tyre Power Raise \$845

Over the last twelve months, Tyre Power Gisborne have raised \$845 in donations for Hospice Tairāwhiti through a \$5 donation for every Cooper Tyre sold.

This is a fantastic example of the local business support Hospice Tairāwhiti needs right now.



Don Harris (left) and Alan Stairs (right)

We would like to thank Gisborne Tyre Power of all the effort and support they have given and will continue to give. The donation of \$5 per Cooper Tyre sold at Tyre Power will continue.

While partially funded by the DHB, Hospice Tairāwhiti need to raise over \$350,000 from the community each year to provide our current level of services. In addition, we still have \$100,000 left to raise on the new purpose-built building that will enhance the support we can give to people across Gisborne Tairāwhiti with life-limiting illnesses. With the postponement and cancellation of our fundraising events over the next few months, we need to look at other ways to meet our building fundraising target of 3.1 million needed to start building the new home for Hospice Tairāwhiti.

We need the support of our community now more than ever. 🍷

Devastation at the Hospice Tairāwhiti Shop

Initially, on opening the door to the dark back area of the Hospice Tairāwhiti Shop, Brenda thought that the window must have been left ajar and was leaking. The second thought to quickly follow was that the rain sounds like it is inside. She quickly reached for the lights only to discover that the shop had suffered extreme flooding. The extent of the amount of water damage was heartbreaking. The clothes on the mannequins could be wrung out, the book area was a waterfall and the carpet was sodden. This was no ordinary roof leak.



The cause of this devastation was, a thief - with no consideration of consequences nor community spirit, this person had climbed on to the roof and stolen the copper guttering. In doing so there was nothing to prevent the very heavy rain entering the Hospice Shop Building.

Hundreds of dollars worth of stock has been lost. Manager Brenda Kinder said "It's so sad we had to get rid of a lot of stuff people had donated to us. More than 600 books had to be thrown out as rainwater ran down the inside walls and through the bookcases."

An army of volunteers, dehumidifiers and blowers has been working hard in a closed shop to fill skips with ruined stock, launder stock items, dry puddles and reorganise donations to restock. The shop has at this point lost ten days of trade, and this could be extended as the parts have needed to be ordered due to the historic architecture.

A huge thank you to all who came to the aide of the Hospice Tairāwhiti Shop in this time of need. Let your support and strength be the takeaway for the state of Gisborne Tairāwhiti and not the action of one. The Hospice Tairāwhiti family is kind, compassionate and cares about our hapori whanui.

The shop is the source of the majority of our income. We need to raise \$350k a year to care for those living with life-limiting illnesses. We really need top-quality donations when we reopen to give us a fighting chance to hit that target. Please wait until the shop has reopened before dropping any donations off. Thank you for your support. 🍷

Fundraising Update



Events status

- Celebrate Gisborne** - Postponed until later in the year
- Winter Fashion Show** - Cancelled until Winter 2021
- Night of Laughs** - Cancelled will be back in Winter 2021
- Hospice Awareness Week** - 18-24 May, online only

Hospice Tairawhiti Shop will be closed until the government advises that it is safe to open. Please continue to set aside all good quality items that can be donated and wait until we are fully operational before dropping into the shop. PLEASE do not leave any donations outside the store whilst we are closed. 🍂

Runa and Holly note cards

Runa and Holly Cards are still available for sale. We only have eight packs left. These are beautiful cards with a fine art finish. Due to social distancing, all transactions will be made online. Packs cost \$20 for 10 cards. Please email admin@hospicetairawhiti.org.nz to check availability and arrange purchase.

For online payment visit hospicetairawhiti.org.nz/donateonline or via online banking, our details are Hospice Tairawhiti 03-0638-0382167-00. Please include your name in the reference field and email admin@hospicetairawhiti.org.nz with your details. 🍂



We need your social help

With isolation all of our Hospice Awareness Week messages are all going to be pushed online. For this to work we need you to converse with us on social media; we need hearts, comments, tags and shares to other Gisborne Tairawhiti Groups. Please support our campaign. 🍂



Future home of
hospice
 Tairawhiti

Help us build a space to meet the growing needs of our community.

for more information or donate go to...
www.hospicetairawhiti.org.nz



WE HAVE POWER

The new building site for Hospice Tairawhiti is now serviced with power. A few weeks ago you could picture the building on the site with the fundraising target within reach at Celebrate Gisborne. That anticipation has now slipped away. With long term thinking, we still need to raise this final \$100k that is why we are asking you to think beyond the current pandemic and buy a raffle ticket for a deluxe weekend away for \$20. Email admin@hospicetairawhiti.org.nz to be in with a chance for a weekend away.